March 7, 2000

OBSERVATION REPORT #43

Several Service Order numbers and Purchase Order Numbers on KPMG's bills do not match those that appear on Completion Notices.

Issue 43.1

Several service order numbers shown on KPMG bills do not match the service order numbers on the associated Billing Completion Notices. Following is a list of discrepancies KPMG has found:

Item No.	Bill Number	Bill Date	Service Order Number on the Completion Notice	Service Order Number on the Bill
1.	508 Q05-0136 136	12/15/99	C5QL2970	C5QL2970L
2.	508 Q05-0136 136	12/15/99	C5UF8332	C5UF8332Z
3.	508 Q05-0136 136	12/15/99	N5TH3150	N5TH3150M
4.	508 Q05-0136 136	12/15/99	N5PA5519	N5PA5519F
5.	508 Q05-0136 136	12/15/99	N5TC7627	N5TC7627T
6.	617 Y40-0013 156	1/6/00	C5TW8558	C5TW8557
7.	617 Y40-0013 156	1/6/00	C5UJ2281	C5UJ2282
8.	617 Y40-0013 156	1/6/00	C5UE2480	C5UE2481
9.	617 Y40-0013 156	2/6/00	N5XU8096	C5XU8096
10.	617 Y40-0013 156	2/6/00	N5XU8340	C5XU8340

Issue 43.2

Several purchase order numbers shown on KPMG bills do not match the purchase order numbers on the associated Billing Completion Notice. Following is a list of discrepancies KPMG has found:

Item No.	Bill Number	Bill Date	Purchase Order Number on the Completion Notice	Purchase Order Number on the Bill
1.	508 Q05-0136 136[1]	12/15/99	1782011999002	1781201199900
2.	508 Q05-0136 136	12/15/99	17312081999001	1731208199900
3.	508 Q05-0136 136	12/15/99	00412031999001	0041203199900
4.	508 Q05-0136 136	12/15/99	00312031999001	0031203199900
5.	508 Q05-0136 136	12/15/99	00112031999001	0011203199900
6.	617-815-4609[2] 617-014-0462[3]	1/1 – 1/31/00[4]	20112011999003	2011201199900
7.	617-815-4609[5] 617-014-7406[6]	1/1 – 1/31/00[7]	19412071999002	1941207199900
8.	617-815-4609[8] 617-014-7406[9]	1/1 – 1/31/00[10]	18812131999002	1881213199900
9.	617-815-4609[11] 617-810-5022[12]	1/1 – 1/31/00[13]	20312071999001	2031207199900
10.	617-815-4609[14] 617-810-5022[15]	1/1 – 1/31/00[16]	193120819990005	1931208199900

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[1] This particular bill number reflects charges for resale services. KPMG receives the bill data in electronic format in accordance with the CABS Billing Output Specifications (BOS-BDT). This format allows for a purchase order number up to 16 characters in length.

[2] This is the Summary Bill number for KPMG's UNE Loop Account.

[3] This is the Account number, associated with the Summary bill number, on which the purchase order number appears.

[4] This is the bill period associated with the Summary Bill number.

[5] This is the Summary Bill number for KPMG's UNE Loop Account.

[6] This is the Account number, associated with the Summary bill number, on which the purchase order number appears.

[7] This is the bill period associated with the Summary Bill number.

[8] This is the Summary Bill number for KPMG's UNE Loop Account.

[9] This is the Account number, associated with the Summary bill number, on which the purchase order number appears.

[10] This is the bill period associated with the Summary Bill number.

[11] This is the Summary Bill number for KPMG's UNE Loop Account.

[12] This is the Account number, associated with the Summary bill number, on which the purchase order number appears.

[13] This is the bill period associated with the Summary Bill number.

[14] This is the Summary Bill number for KPMG's UNE Loop Account.

[15] This is the Account number, associated with the Summary bill number, on which the purchase order number appears.

[16] This is the bill period associated with the Summary Bill number.

<u>Assessment</u>

If service order numbers or purchase order numbers do not match between the completion notice and the bill, the CLEC cannot validate that the charges appearing on the bill are the relevant charges associated with a particular order.